

ProPLUS System Warranty Registration Form



Please complete the form below to register your installation of Halco lamp and ballast systems. The warranty period begins from the date of installation. To receive warranty service the installation must be registered. For warranty details please visit www.halcolighting.com/download.

Registration Information

Contact _____ Phone _____
Title _____ Email _____

Labor Provider

Company _____
Contact Person _____ Phone _____

Halco Distributor

Company _____
Contact Person _____ Phone _____

Installation Information

Installation _____ Installation Date _____
Address _____
City _____ State _____ Zip _____
Operating Hours/Day _____ Operating Days/Week _____
Occupancy Sensors: Yes No

Lamp and Ballast Information

Model Number	Quantity
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____
_____	_____

Please complete & return to: warranty@halcolighting.com

ProPLUS System Warranty



When ProLume ballasts and the ProLume lamps listed below are installed together as a system, Halco Lighting Technologies ("Halco") warrants to the purchaser that its linear fluorescent lamps and ballasts will be free from defects in material and workmanship from the date of installation for the following time period:

Ballast	Lamp	Ballast Warranty	Lamp Warranty
ProLume T8	ProLume F17T8	60 months	36 months
ProLume T8	ProLume F25T8	60 months	36 months
ProLume T8	ProLume F25T8/ES	60 months	36 months
ProLume T8	ProLume F28T8	60 months	36 months
ProLume T8	ProLume F28T8/XL	60 months	60 months
ProLume T8	ProLume F32T8	60 months	36 months
ProLume T8	ProLume F32T8/XL	60 months	60 months
ProLume T8	ProLume F32T8/HL	60 months	36 months
ProLume T5/HO	ProLume F49T5/HO	60 months	36 months
ProLume T5/HO	ProLume F54T5/HO	60 months	36 months

Terms and Conditions:

If a lamp or ballast fails to operate within the specified period of time, Halco, at its option, will replace or repair the defective product. This limited warranty only applies when a ProLume ballast is properly wired and installed together with ProLume lamps as a system. This warranty is not applicable to any lamp or ballast that is not installed and operated in accordance with:

- The current edition of the National Electric Code (NEC)
- The Standards for Safety of Underwriter Laboratories, Inc. (UL)
- The Standards of the American National Standards Institute (ANSI)
- The specific instructions and recommendations provided by Halco for the installation of the products

This warranty is also not applicable to any system, lamp and ballast, subjected to abnormal stresses and operating conditions including, but not limited to, excessive temperatures, excessive operating hours or switching cycles, improper lamp and ballast installations, or dirty or cracked sockets. Halco lamp warranty periods apply to lamps that are operated a maximum of 10 hours per day. Halco lamp warranty periods apply to lamps on burning cycles of 3 hours or more per start when installed with an instant start ballast and 15 minutes or more per start when installed with a programmed start ballast. If the lamps are installed in an occupancy sensor application, they must be installed with ProLume Programmed Start Ballasts. Halco ballast warranty period applies to a system that is properly wired and installed in an environment where the case temperature does not exceed 70°C and the ambient temperature does not exceed 40°C. Lamps and ballasts that have been subjected to abnormal stresses such as frequently-switched applications, high temperatures or under/over voltage as not included under this warranty.

Halco reserves the right to examine failed lamps and/or ballasts to determine the cause of failure, patterns of usage and applicability of warranty. The warranty period starts on the date of installation. If the date of installation cannot be determined or is unknown, the warranty period will start with the date of the original purchase from Halco. To be eligible for this warranty, the system must be registered with Halco within thirty (30) days from the date of installation. Purchaser must use Halco Warranty Registration online form, complete the form in accordance with its instructions and receive an acknowledgement of the installation from Halco.

NO STATUTORY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE IS MADE OR IS TO BE IMPLIED.

The foregoing warranty is exclusive of all other statutory, written or oral warranties, and no other warranties of any kind, statutory or otherwise, are given or herein expressed. Purchaser's sole remedy and Halco's exclusive responsibility shall be only those set forth herein.

Warranty Claim:

To make a warranty claim, the purchaser must notify their Halco representative within thirty days of failure. This warranty extends only to the purchaser of the lamps and ballasts. Halco honors valid warranty claims made by the purchaser resulting from warranty claims made by the purchaser's customers and indirect customers. The purchaser or customer must retain failed product for examination by Halco. Failure to follow these procedures will void this warranty.

Limitation of Liability:

Halco will not under any circumstances whether as a result of breach of contract, breach of warranty, tort, strict liability or otherwise be liable for consequential, incidental, special or exemplary damages, including but not limited to, loss of profits or revenues, loss of use of the lamp/ballast system or any other goods or associated equipment or damage to any associated equipment, cost of capital, cost of substitute products, facility of services, down time cost, or claims of claimant's customers. Halco's liability on any claim of any kind for any loss or damage arising out of, resulting from or concerning any aspect of this warranty or from the product or services furnished hereunder shall not exceed the price of the specific lamp or ballast which gives rise to the claim. Halco will provide a maximum labor allowance of ten dollars (\$10.00) per ballast for Electronic Ballasts only.

Questions about this warranty: Contact Halco Lighting or your local Halco Representative at 800.677.3334 or email warranty@halcolighting.com.